



Your Vision, Our Future

Manufacturer-authorized service

Olympus Medical Equipment Services America Inc. is the only manufacturer-authorized service dealer for Olympus medical products in the United States. With 18 locations nationwide, including our 80,000-square-foot national service headquarters in San Jose, California, we are able to quickly provide comprehensive repair services on all Olympus medical equipment.

Certified repair protocols and parts

Olympus uses only Olympus-certified parts, proprietary tools and test fixtures along with factory-updated manuals and repair methodologies. And only Olympus authorized service technicians receive ongoing factory training and skills development to assist in repair reduction. As an OEM (original equipment manufacturer), Olympus procedures are consistent with FDA regulations and our quality assurance program monitors product functionality and reliability. This ensures Olympus products continue to perform to original specifications. When it comes to repair, keeping your Olympus product "100% Olympus" is ultimately the most cost effective way to protect your investment, your patients' safety and your bottom line. No one can repair your Olympus products like Olympus. No one.

Repair reduction saves time, money and increases productivity

The superior quality of Olympus imaging equipment and precision hand instruments, coupled with scheduled maintenance and parts replacement programs, keep repairs to a minimum, saving downtime and increasing productivity. Additionally, Olympus can track individual product repair histories to pinpoint problems and assist you in reducing cost and frequency of repairs.

Comprehensive repair solutions

Olympus has the ability to properly repair every model of Olympus endoscopes and telescopes to restore it to factory specifications. And for as long as you own/lease your equipment, Olympus maintains a comprehensive device history, beginning with product acquisition and continuing through the product life cycle for medical device traceability. In addition, on-site backup equipment is available for service agreement customers, and trade-in allowances may be applied toward newer acquisitions. Tenured Olympus sales representatives, financial advisors, nurse consultants, clinical specialists, EndoTherapy specialists and field service engineers are also available and dedicated to providing you hands-on solutions to fully support your equipment and Olympus repair service agreements.

